

DAY 1 Wednesday, 19 May 2021	
Main Conference Programme: Part I 13:30 – 17:00	
13:30 – 13:35	<p>Welcome Remarks</p> <ul style="list-style-type: none"> • João Lázaro, President of Victim Support Europe
13:35 – 13:55	<p>Opening Speeches</p> <ul style="list-style-type: none"> • Katarzyna Janicka-Pawlowska, European Commission's Coordinator for Victims' Rights • Wendy Knaepen, Survivor of child sexual abuse – Live Testimony
13:55 – 14:40	<p>Session I: The founding and the progression of victim support movement</p> <ul style="list-style-type: none"> • Dame Helene Reeves, a former Chief Executive of Victim Support in the UK - The origins of victim support in Europe • Marketa Vitousova, Bily Kruh Bezpeci (Czech Republic) - The progression of victim support in Europe • Yong Woo Lee, President and Founder of Victim Support Asia – Challenges facing victim support in Asia • Dr Fatima Ali Haider, Co-founder of The Grief Directory - Challenges facing victim support in other regions
14:40 – 15:00	Coffee Break
15:00 – 15:30	<p>Session II: Developing national framework for victim support</p> <ul style="list-style-type: none"> • Levent Altan, Executive Director of VSE - The concept of a national framework for comprehensive victim support • Q&A session: <ul style="list-style-type: none"> • Judith Thompson, Former Commissioner for victims and survivors of the conflict in Northern Ireland • Sue O'Sullivan, Chair, International Network Supporting Victims of Terrorism and Mass Violence (INVICTM) • Michael O'Connel, Commissioner for Victims' Rights, Australia (2006-2018)

15:30 – 16:00	<p>Session III: The role of victim social support network</p> <ul style="list-style-type: none"> • Joan Deane, ADVIC Ireland - The role of friends and family in supporting victims of crime • Silvia Bisconti, On the Road Società Cooperativa Sociale - The community's role in supporting victims
16:00 – 16:20	Networking – Break Out Rooms
16:20 - 16:50	<p>Session IV: Development of a generic support service</p> <ul style="list-style-type: none"> • Bianca Biwer, Weisser Ring – The establishment and operation of generic victim support
16:50 – 17:00	Conclusions
<p>DAY 2 Thursday, 20 May 2021</p>	
<p>Main Conference Programme: Part II 10:00 – 13:40</p>	
10:00 – 11:00	<p>Session V: Specialising services for all victims</p> <ul style="list-style-type: none"> • Leena-Kaisa Åberg, RIKU (Victim Support Finland) - The needs-based approach of RIKU-Victim Support Finland <p>Session VI – Part 1: Victim support delivered by other sectors</p> <ul style="list-style-type: none"> • Victim Support in the academic sector Suzan Van Der Aa, Full Professor of Criminal Law and Criminal Procedure (The Netherlands) • Victims and the Media Faroek Özgünes, Investigative journalist (Belgium)
11:00 – 11:15	Coffee Break
11:15 -12:15	<p>Session VI - Part 2: Victim support delivered by other sectors</p> <ul style="list-style-type: none"> • Victim Support within governmental institutions Mari Tikerpuu, Head of victim support unit (Estonia) • Victim Support within justice system Aneta Genova, Attorney at law (Bulgaria) • Victim Support in Health Sector Marta Chaves, National Lifecycle Violence Prevention Program, Directorate-General for Health (Ministry of Health, Portugal)

12:15 – 12:30	Networking – Break Out Rooms
12:35- 13:15	Session VII: Innovative therapies and methods that help victims to recover <ul style="list-style-type: none"> • Prof. Dr. Michael Duffy – CBT & PTSD, trauma, and conflict
13:15 – 13:30	Closing of the main conference part <ul style="list-style-type: none"> • João Lázaro, President of Victim Support Europe
13:40 – 15:00	Lunch Break
Side Events 15:00 – 17:00	